



**ATTORNEY GENERAL OF MISSOURI**

**JOSHUA D. HAWLEY**  
ATTORNEY GENERAL

JEFFERSON CITY  
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November 22, 2017

Mr. Dara Khosrowshahi  
CEO, Uber Technologies, Inc.  
1455 Market Street, Suite 400  
San Francisco, CA 94103

**Re: Investigation Regarding 2016 Data and Security Breach**

Dear Mr. Khosrowshahi:

I write regarding the disturbing revelation that Uber has concealed a significant data breach affecting the personal information of approximately 57,000,000 Americans. Missouri Attorney Josh Hawley has launched an investigation into whether Uber's conduct has violated Missouri's consumer-protection and data-privacy laws. In conjunction with that investigation, our Office may issue civil investigative demands and/or investigative subpoenas to Uber, as well as to any other persons who may have information relevant to the investigation.

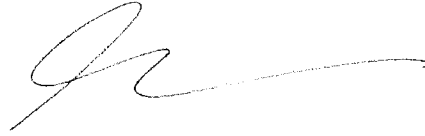
The Missouri Attorney General's Office demands that Uber—along with its officers, employees, agents, and contractors (collectively, "Uber")—take immediate steps to preserve all documents, information, files, and other materials that may be potentially relevant to any security breaches or data breaches. In addition, to the extent that Uber deletes, destroys, or discards any materials in the ordinary course of business, we further demand that Uber take immediate steps to ensure that no materials potentially relevant to any security or data breaches are deleted, destroyed, or discarded pursuant to these customary processes.

Missouri Attorney General Josh Hawley further demands that Uber immediately notify all consumers whose personal information may have been affected by the 2016 data breach, take immediate steps to protect those individuals' personal information, and immediately implement procedures to ensure that no similar data breach occurs in the future.

Protecting the privacy and safety of Missouri consumers is a top priority of Attorney General Hawley and of our Office. We are committed to taking all steps necessary to protect

Missouri consumers. Please do not hesitate to contact our Office to discuss this matter further.

Sincerely,

A handwritten signature in black ink, appearing to read 'Michael Martinich-Sauter', written in a cursive style.

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MICHAEL MARTINICH-SAUTER  
Deputy Attorney General